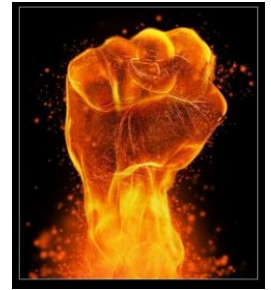


Great news stories every day from Aspire staff Lighting up lockdown



(Collated and distributed by
Laura Wright, Regional Manager)

4th June 2020

Please see some fantastic comments from a new recruit who has just joined Aspire.

- My recruitment experience has been extremely positive and uplifting. Everything has been communicated clearly and I have been welcomed into the company with open arms. Hazel (my HR contact) has been friendly, supportive and welcoming which has given me a positive impression of the company, and confidence in myself that I can flourish here.
- The recruitment process, from the point of sending my application to receiving the job offer and subsequent training/forms to complete has been very quick, clear and efficient. It has proved that this organisation cares about staff, the people they support and the commitment to the service.

Well done everyone for making this person feel welcome and settled.



#lightuplockdown

29th May 2020

A BIG shout out and HUGE congratulations to Hazel McCormack @ Support Hub for completing her SVQ in Digital Marketing, Hazel I have been told is utilising skills learned for the benefit of Aspire

Well done Hazel and what a fantastic achievement, you're colleagues are really proud
#lightuplockdown



20th May 2020

A very positive story today, one of our supported individuals has been bedridden for a considerable length of time, she finally made it out of her house and into the garden, a great achievement thanks to the amazing support from staff.

Great outcomes, well done



#lightuplockdown

One of our supported individuals LR, has not been out in her garden for several months after a few severe falls and yesterday staff member Maria managed to get her out. LR enjoyed being out yesterday watching her dogs playing. This has given her great pleasure which she has not experienced in a long time. X



19th May 2020

Good morning everyone,

This week marks Mental Health Awareness Week with the theme being Kindness. A topic so poignant but none more so than during this challenging time.

So today this story is about all of you and how kind you have been to the people we support, to each other, to family, to friends, to other Organisations and even to people we don't know "yet".

Kindness is powerful, it's infectious, it impacts and it's courageous and it's strong.

I once again would like to thank you all and to let you know how proud I am of your continued commitment, flexibility, dedication and of course your kindness.

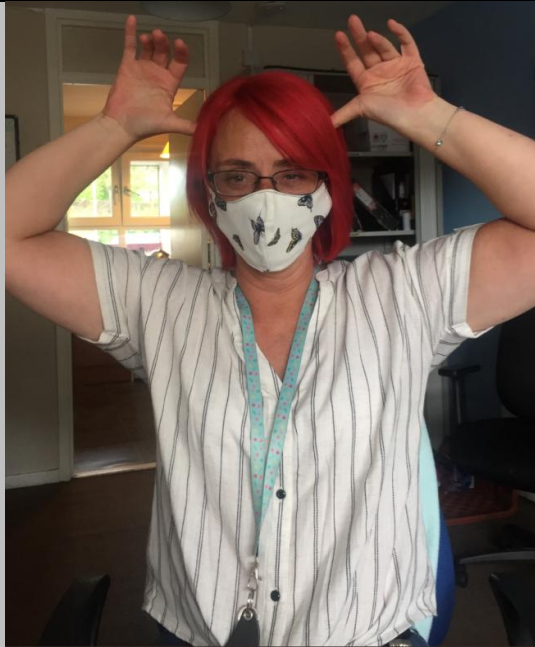
Have a wonderful day team
Laura Wright

18th May 2020

Our big shout out today goes to Gayle and Lynn from PRW who have innovatively been making masks for staff.

I want to say a big thank you to Gayle and Lynn at PRW who are in the process of making washable Face Mask for all the staff @ PRW which they can use when they are not at work, first batch made are more suited to the girls, but they have now sourced material for the guys. Alan at QMD has put a request in for a Green one, extra charge for special request 😊

Thanks girls your hard work and consideration it is appreciated by all the team. Well done ladies, great idea and they look fab. Are we opened up to "special requests" from all staff now 😊 🙌🙌🙌 #lightuplockdown



15th May 2020

Well deserved recognition to Cammei who has, as always continued to provide support to us in any way he can. Learning and training is still vitally important for all our colleagues and Cammei is finding new ways and means to keep us all learning through lockdown.

Well done team Cammei, we all appreciate your support 🙌🙌🙌 #lightuplockdown

We would like to say a big thank you to our HR colleague Cammei Gilchrist, Aspire's Learning & Development Facilitator who has been doing a lot of work in developing Google Classrooms and online Training material. This has supported the ongoing recruitment of new colleagues, ensuring that they have been inducted effectively. Cammei is also working on online learning materials for your development whilst physical classroom sessions have ceased.

In addition to his role, and facilitating more flexible learning options Cammei also provided cover on night shift for the Glasgow services for two weeks to support during staff absence.

Thank you for your dedication and the support that you provided within service too.

14th May 2020

Our gratitude and appreciation also goes out to our extended support team who are continuing to provide excellent support to help us all.

Well done team, we all appreciate your support 🙌🙌🙌 #lightuplockdown

We want to say a big thank you to Elaine, Hazel, Connor & Lesley, your HR Admin Team who are working hard behind the scenes to ensure continuity of service.

Connor is nearing the end of his third week in the job and has had quite a different induction and learning experience due to remote working, yet he has taken this in his stride, continued to smile each day (as seen on video

call!) and is already sharing the diverse workload with his colleagues.

Hazel is her constant cheery self and has gone above and beyond by working longer hours and cancelling annual leave to ensure she is there to support our frontline colleagues with the fabulous job they are doing each and every day, while adapting to new ways of working and welcoming new staff on board.

Lesley too who has never complained about the regular requests to change her GDPR scanning tasks to support the team with priority administration relating to the high volume of replies we receive to vacancy adverts.

Not forgetting Elaine, who amongst working on many things has been working to ensure that there is minimal interruption to the service provided by the HR Admin Team. Elaine has also been ensuring that all the positive news stories and successes achieved within service are updated for all to see on the Aspire website - and I am sure you will agree that the website has never been as current or looked better!

We are very appreciative of your all of your efforts in supporting the services!

13th May 2020

This is a lovely, positive great news story from one of our supported individuals. FD has been in hospital for a period, he was emotional and very scared. Although staff couldn't go into the hospital to visit they kept in daily contact with him via phone and this provided him with reassurance and calmed him down. FD is now back at home and wants to thank all staff for their support and that he is very grateful for their care. He wanted to send a picture to tell you all that he is "fighting fit"

So great to see FD smiling and back home, well done team 🙌🙌🙌 #lightuplockdown



12th May 2020

A huge well done to Mark Ravenscroft for being nominated in the Frontline Hero's campaign. Mark was nominated by his wife but her very appreciative words are echo'd by us all (see below)

A lovely thought and a fantastic achievement. 🙌🙌🙌 #lightuplockdown



24 April 2020

Mark Ravenscroft
18 Duffus street
Glasgow
Lanarkshire
G34 9NN

Dear Mark,

We are delighted to send you your Healthy Back Expedition Bag, following your lovely nomination in our Frontline Heroes campaign by Danielle:

"My husband works in a homeless unit he goes to work every day to ensure these vulnerable people are looked after and cared for in this challenging time, being in a partial lockdown has been emotional difficult on some of the residents, and having someone just to listen to you makes all the difference"

We and countless others are profoundly grateful for your contribution to keeping our country going during the coronavirus crisis and we are sending you this bag as a token of our appreciation; we hope it will be useful to you, or someone else in your family or community.

With our very best wishes,

Priscilla Chase
Managing Director
The Healthy Back Bag Company
We are rated 4.8 out of 5

★ Trustpilot

8th May 2020

Jemma Sinclair sent a lovely email to share her thanks to a variety of people. Her appreciation and gratitude is evident and the sentiment echoed by Lynn.

The task of organising drivers to pick everyone up and drop them off has been no mean feat for Maureen and she has continued to coordinate this to ensure all our colleagues can stay as safe as possible. Thanks for your continued hard work with this Maureen and an extra special thanks to all the amazing volunteer drivers. Also thanks to Johanna and her cousin for sharing their supplies. Much appreciated.



#lightuplockdown

I would like to say a big thank you to all of the volunteer drivers that are taking time out of their day to ensure all of us non drivers are getting to work. Also I would like to thank Maureen Eden with organising this. Secondly, a big thank you to Johanna Doyle for donating hand sanitizers and face masks to our services. This came from her cousin that works for William Grant and Sons in Cumbernauld. This was a big act of kindness and extremely appreciated.

Proud to be part of such a generous and caring company.

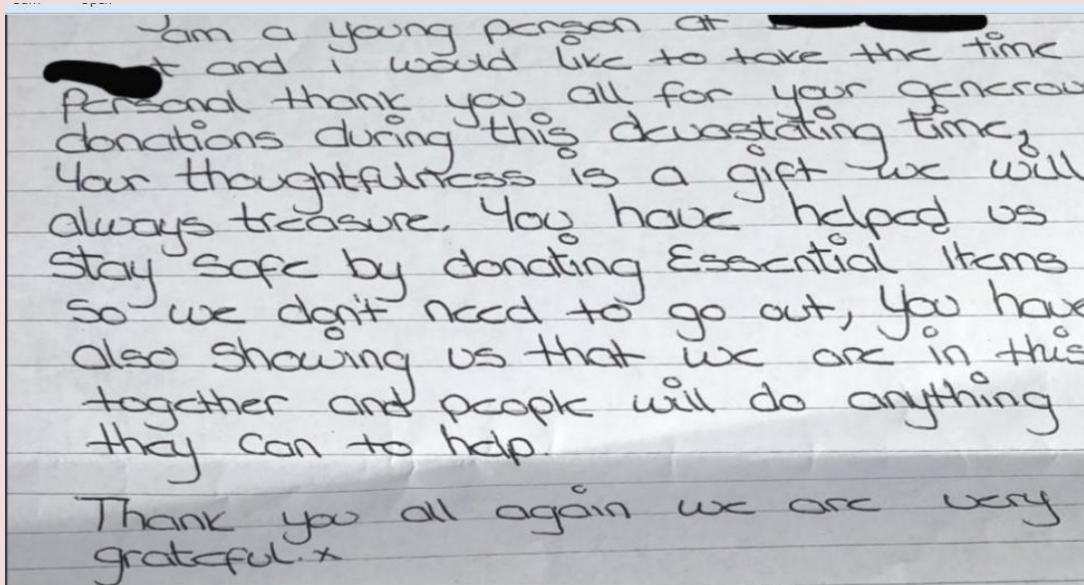
Nice one Jemma. All the Drivers have been fantastic, friendly and accommodating. Certainly has made a difference

6th May 2020

Today's great news story which comes from a supported individual who is using our services. The note says it all. ☺☺☺☺☺☺ The gratitude and appreciation that is shared in this note is overwhelming.

We are all so very grateful to each and everyone one of you and we really are in this together.

Well done team 🙌🙌🙌 #lightuplockdown



5th May 2020

I have been very lucky throughout lockdown that my Personal Trainer (from a very small family run gym) has still been offering me training opportunities with her over FaceTime. I was really pleased because not only can I still train (which as you know is a huge aspect of my life) but I was also able to still pay her and keep her getting an income. Last week she messaged to cancel our session as she had been feeling very low and wasn't up for it. This made me feel so sad that she has been helping me very positively throughout this challenging time but how was I able to help her and get her over this hurdle.

I googled "Positivity boxes" and was directed to a website that had beautiful handmade products that were posted to the recipient in lovely gift packaging and I knew the product would be absolutely up her street. The best thing was the retailer made contact with and asked what I would like to go in the box based on her likes, hobbies, favourite things etc.

I received a lovely text message on Monday from my PT

"Hi Laura, just received the most wonderful gift in the post!!! What an absolutely amazing and lovely surprise. It certainly did put a big smile on my face. Sending you a big virtual hug. Words don't quite convey my gratitude. Means so much. Look forward to seeing you for next PT."


We all have the ability to put a smile on other people's faces. Sometimes it's the smallest of things that make a big difference.

#keepsmling  #lightuplockdown

Laura Wright
Regional Manager

4th May 2020

Today's good news story is utterly inspirational and partnership at it's very best. This very small team and limited resource has made a huge difference to many communities of vulnerable individuals. You should be so proud of yourselves and the remarkable achievements. I love seeing the positivity from others and other Organisations with what you are doing.

Super proud to have you all in our team, well done  #lightuplockdown

As you are aware over the last number of weeks myself, Helen McMillan and Amanda McLaughlin have been organising the cooking and distribution of hot meals and food parcels.

This idea came about at the start of the pandemic when we thought about how we could keep the individuals we support safe by not having to leave the services as much for food and therefore reduce the risk of the spread of infection.

We have worked tirelessly to make this happen, we have many people who are giving their time cooking meals, we have had many volunteers and staff who have given their time to drive and collect and distribute the food.

Myself and Helen are keeping a track of the meals food parcels etc by way of a spreadsheet.

We can tell you that last week we distributed 1474 hot meals and over 150 Food Parcels. We are currently supporting 13 different services. Last week we supported people in many different areas including Glasgow, Lanarkshire, Ayrshire, Inverclyde and West Dumbartonshire.


This is Partnership working between Aspire, Help The Homeless Glasgow and Maryhill Tesco.

Thanks everyone who has played their part it is greatly appreciated. Thanks

John Hamilton, Recovery Facilitator

1st May 2020

Here's a great wee shout out to our amazing outreach team. Your hard work, dedication and commitment has clearly not gone unnoticed by everyone internally and externally.

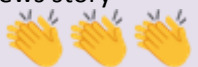
Well done team  #lightuplockdown

Our good news story from outreach was that yesterday I was contacted by the Principle Officer from Commissioning who stated that as we have been very successful in the Framework we require to be contract managed. He went on to say that we had come to his attention due to our reputation for doing a fantastic job and being ready and willing to take on Short Term Interventions at very short notice. He stated this has come from social work team leaders.

Maureen Eden, Team Leader

30th April 2020

What better way to start "Thank You (Carers) Thursday" than with a good news story

Well said Cassie and these words are echoed from me too. Well done team  #lightinguplockdown

It would be nice for the staff team at Belleisle to be recognised for their hard work and professionalism during what has been an increasingly chaotic time over the past month. They have worked amazingly well together dealing with the challenges that are thrown at them on each shift and have done so with a smile on their face. Despite how difficult things have been, their values have shown through and they have deal with everything with kindness and compassion. I have been supporting them from afar a lot of the time working from home and just to let them know I am very proud of all of them and am glad that they are on my team. They are all absolute stars ❤️☆

Cassie Devlin, Team Leader

29th April 2020

Many thanks to Michelle for providing the first Good News Story to help light up lockdown!
Tracey, your assistance and support truly made a difference to Michelle; your colleague. She is so appreciative.

Thanks for your help 🙌🙌🙌

I would like to thank Tracey Watt Support Coordinator for East Ren and Glasgow Outreach for the first good deed acknowledgement.

On Tuesday 28th Tracey kindly and selflessly helped keep me calm via phone when I had two flat tyres and scraped my car due to this – I was obviously distressed and Tracey helped by talking me through the situation and the steps I should take next, including getting a taxi home! As I did not have transport to go into work and urgently needing my laptop which I had left in the Queen Margaret Drive service, Tracey offered to pick this up and drop it off at my home address – even although she didn't know the area and encountered a Police Incident she successfully dropped off the laptop within two hours of the initial phone call.

Thanks again Tracey for your help and support!!!

Michelle Reilly, Support Coordinator